

PARENT ENROLLMENT AGREEMENT

Last Updated: May 8, 2026

This Parent Enrollment Agreement ("Agreement") constitutes a public offer and governs the provision of educational services, online learning, platform access, academic support, and related services.

Payment for services, participation in lessons, use of platforms, enrollment in programs, or continued use of services constitutes full acceptance of this Agreement by the user, parent, or legal guardian.

1. COMPANY STRUCTURE

1.1. Operational Activities

Operational management, educational coordination, customer support, payment processing, platform administration, and related operational services are provided by:

DIGISTUDENTS LTD

20, Kyriakou Matsis, Floor 4

1082 Nicosia, Cyprus

1.2. Educational Institution

ACADEMY OF GLOBAL EDUCATION SHKOLA LLC (Florida, USA) may be responsible for:

- academic oversight;
- educational records;
- transcripts;
- diplomas;
- accreditation-related compliance;
- educational reporting obligations.

2. EDUCATIONAL PROGRAMS

The school may provide educational programs in the following formats:

- Full-Time Program;
- Second Diploma Program;
- Self-Study Program;
- Flexible Program;
- Individual Learning Program;
- ESL support;
- additional educational and extracurricular programs.

Tutoring services are governed separately by separate agreements and policies.

3. ENROLLMENT PROCESS

Enrollment may include:

- application submission;
- consultations;
- testing or assessments;
- trial lessons or trial periods;
- payment;
- submission of required documentation;
- onboarding;
- activation of platform and schedule access.

The school reserves the right to:

- refuse enrollment;
- recommend alternative educational formats;
- recommend ESL placement;
- transfer a student to another format where reasonably necessary for educational suitability or operational purposes.

A student is considered officially enrolled after:

- payment is received;
- required documentation is received;
- platform and service access is activated.

4. PLATFORM ACCESS AND SERVICES

Students may receive access to:

- LMS and educational platforms;
- personal accounts;
- schedules;
- live online lessons;
- lesson recordings;
- educational materials;
- academic reports;
- teacher and curator support;
- additional educational services depending on the selected program.

Available services may vary depending on the selected educational format.

5. TECHNICAL REQUIREMENTS

Users are responsible for ensuring access to:

- a computer or laptop;
- stable internet connection;
- camera for group lessons;
- headphones or audio devices;
- an appropriate learning environment.

Recommended minimum technical requirements include:

- Windows 10/11 or macOS 10.13+;
- Intel i3 / Ryzen 3 processor;
- 4 GB RAM;
- 64–128 GB storage;
- 5–10 Mbps internet speed.

The school is not responsible for technical issues related to user devices or internet connectivity.

6. PARTICIPATION REQUIREMENTS

Students are expected to:

- comply with behavioral standards;
- avoid disrupting the educational process;
- comply with academic integrity requirements;

- use platforms and materials solely for educational purposes.

For teacher-led live lessons, students are expected to participate with active camera use unless otherwise approved by the school.

Attendance and homework completion are recommended for the best educational outcomes.

7. ACADEMIC INTEGRITY AND AI USE

The school maintains academic integrity standards.

The use of:

- plagiarism;
- cheating;
- AI-generated work;
- unauthorized translation tools;
- automated paraphrasing tools;
- or other prohibited methods of completing assignments

may constitute a violation of the Academic Integrity Policy.

Detailed rules and consequences are governed separately by the Academic Integrity Policy.

The school may impose:

- assignment retakes;
- grade invalidation;
- access restrictions;
- disciplinary measures;
- dismissal from programs.

8. PAYMENTS AND ACCESS SUSPENSION

Payment for the applicable academic month must be received before the beginning of the paid academic period.

In the absence of payment, the school may:

- suspend platform access;
- suspend lesson participation;
- restrict LMS access;
- withhold reports and documents;
- suspend educational services.

Access may be restored within a reasonable time necessary for payment processing and reactivation.

9. HOLIDAYS AND ACADEMIC CALENDAR

The standard academic period operates from September through June.

The academic calendar may include:

- winter holidays;
- spring holidays;
- autumn holidays;
- summer break periods.

During academic breaks:

- group live lessons may not be conducted;

- platform and material access may remain available;
- monthly tuition continues without recalculation.

Certain programs may continue during summer periods.

10. EDUCATIONAL RECORDS AND DOCUMENTS

The minimum academic participation period for completion of one academic grade level is six months.

To receive a full annual academic report or official educational documentation, students must participate for the required minimum academic period.

If participation ends earlier, the school may provide:

- partial academic records;
- progress reports;
- attendance information;
- records of completed coursework.

Document issuance may be restricted where there are:

- outstanding balances;
- missing required documentation;
- unresolved administrative obligations.

Preparation, legalization, apostille, and delivery fees may be charged separately.

Delivery timelines and costs may vary depending on:

- destination country;
- delivery methods;
- postal services;
- apostille requirements;
- external circumstances beyond the school's control.

11. EXTERNAL EXAMS AND UNIVERSITY ADMISSIONS

The school may provide informational or organizational support related to:

- SAT;
- TOEFL;
- IELTS;
- AP;
- university admissions;
- registration procedures.

However, the school does not guarantee:

- exam results;
- admission outcomes;
- visas;
- scholarships or grants;
- acceptance by specific institutions or organizations.

Responsibility for registrations, deadlines, applications, and external requirements remains with the user, parent, or legal guardian.

12. DISMISSAL AND TERMINATION

The school may suspend or terminate participation following reasonable attempts to resolve the situation in cases including:

- repeated policy violations;
- disruptive behavior;
- inability to provide an appropriate educational format;
- repeated Academic Integrity Policy violations;
- misuse of platforms or services.

Before termination, the school may propose:

- format changes;
- transition to Self-Study;
- schedule adjustments;
- other reasonable educational solutions.

13. RECORDINGS AND COMMUNICATIONS

Lessons, events, performances, competitions, and related activities may be recorded.

Recordings may be used for:

- educational purposes;
- quality control;
- teacher supervision;
- dispute resolution;
- verification of services provided;
- safety and security purposes.

Public use of materials is governed separately by the Media & Marketing Consent.

The school may use:

- email;
- SMS;
- WhatsApp;
- Telegram;
- Apple Messages;
- Zoom;
- CRM systems;
- and other communication channels

for educational, organizational, support, and informational communications.

14. LIMITATION OF LIABILITY

The school does not guarantee:

- specific educational outcomes;
- admission to educational institutions;
- visas;

- scholarships or grants;
- specific academic performance;
- achievement of specific educational goals.

To the maximum extent permitted by applicable law, the school limits liability for:

- indirect damages;
- data loss;
- technical failures;
- third-party actions;
- platform interruptions;
- circumstances beyond the school's reasonable control.

15. FORCE MAJEURE

The school shall not be responsible for inability to fully or partially provide services due to:

- wars;
- sanctions;
- governmental actions;
- communication outages;
- power outages;
- pandemics;
- failures of third-party services;
- and other circumstances beyond the school's reasonable control.

16. POLICIES AND ADDITIONAL DOCUMENTS

Users agree to comply with:

- Privacy Policy;
- Terms of Use;
- Refund Policy;
- Academic Integrity Policy;
- Media & Marketing Consent;
- and other published school policies.

Such documents form an integral part of this Agreement.

Current versions of policies are published on the website.

The school reserves the right to update policies and documents periodically.

Continued use of services after publication of updated versions constitutes acceptance of such changes.

17. GOVERNING LAW AND DISPUTES

This Agreement is governed by applicable law taking into account the international nature of the services and the structure of the companies involved.

Specific matters may be governed by:

- Cyprus law;
- Florida law;
- applicable European Union regulations;
- mandatory provisions of other applicable jurisdictions.

The parties agree to attempt good-faith resolution of disputes prior to initiating formal legal proceedings.

18. CONTACT INFORMATION

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